

Name: \_\_\_\_\_ Address: \_\_\_\_\_ Date: \_\_\_\_\_

## **ADDITIONAL IMPORTANT INFORMATION**

### ***Scheduling Notification:***

Jobs are scheduled on a first-come, first-served basis as we receive signed contracts and deposits. When your contract and deposit are received, we will provide you with a 2-3 week tentative timeframe for your start date. One week before your job is scheduled to begin, we will call you to set up a pre-job meeting.

Please note: Due to the nature of our work; weather, additional work orders, vendor supply issues, and other unforeseen circumstances may alter our schedule. We will do our best to keep you informed. Thank you in advance for your patience and understanding.

### ***Material and Soft Supply Notification:***

The cost of material is not included in your contract price because we want to be transparent with you. We want you to use the best-quality material you can afford and we want to give you the lowest possible material price in the state without any mark-up. We make absolutely no money on material.

There is no way for us to know exactly how many square feet will be covered by one gallon of paint for your specific project. We can estimate, but it may take more or less than expected.

The cost of soft supplies are also not included in your quote. Soft supplies include anything that is disposable and used only on your job. This includes, but is not limited to: roller covers, sand paper, caulk, glazing, wood filler, joint compound, blue tape, plastic, etc.

As a courtesy to you, during the course of your job, our bookkeeping staff will input the receipts we have received onto your account and you will be updated on a weekly basis with the cost of your materials to date. Please note that this may not be your final material balance, as more receipts may be received.

### ***1-Coat vs. 2-Coat Coverage:***

If you were quoted 1 coat, we will do everything in our power to provide full coverage. However, if additional coats are required, additional fees will apply. If you have any concerns, we can provide you with an estimate for 2 coats.

We don't like to recommend using more paint than necessary. This means that your estimator will quote for what is needed to cover and protect your surface. Many customers think that when we put up color samples it will determine coverage. Unfortunately, this is not the case. Samples are used solely for color purposes. We will not know if we are getting 1-coat coverage until we start applying your finish coat.

Please contact your estimator with any questions or concerns.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

***Please note: Failure to return these signed forms may result in additional fees and/or scheduling delays.***

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